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Hanson's Garden Village's Bare Root Guarantee

Survivability of plants is GUARANTEED under the following conditions:

- We are satisfied that prudent care was provided (i.e. planted in a timely manner, watered adequately, protected from damage).
- It can be demonstrated that a means of regular watering was available.
- The loss was not due to deer, rabbit, insects, acts of nature or similar damage beyond our control.
- The guarantee period includes the current growing season up to August 1st - *Last day to claim losses is July 31st*
- We do not guarantee any plant material over the winter due to weather conditions and extremes that are out of our control.

The guarantee allows for, at your choice, one of the following remedies:

- Deduction of the bare root price paid off a similar potted tree or shrub
- In-store credit

We recommend giving your bare root plant a few months to grow before returning. Certain varieties may be slow to break dormancy, even different plants of the same variety.

Dead woody plants must be uprooted and returned to us before August 1st of the year planted, with original tag attached and presentation of a receipt. Last day to claim losses is July 31st.

Recommendations for Bare Root Planting

Thank you for buying bare root trees and shrubs from Hanson's Garden Village.
Bare root offers affordability and ease of transport.

Follow the instructions carefully and look forward to enjoying your plants for years to come.

- When not planted immediately, place plants in a cool, shady location and keep roots moist. We recommend planting them as soon as possible not to exceed two weeks of proper storage time.
- Soak plants in water (may be augmented with a root stimulator) for a few hours or overnight before planting. Do not let roots dry out. Do not soak for more than 24 hours.
- Dig a large enough hole so the roots of your specimen are not crowded. This would also be the time to mix in any compost or soil amendments, if needed, with the soil from the hole. Trim damaged roots, or roots that will not fit into the hole.
- Create a small mound at the bottom of the hole. Place the plant on top of the mound and spread the roots out evenly. Adjust the depth of the hole if necessary. Look for stain line on stem to judge planting depth.
- Back fill soil and add any slow release fertilizer packages. Create a shallow basin around the stem, water and mulch. The root stimulator water used for soaking may be used to water the plant.
- Check plants regularly for water and be patient as they adjust to their new location. Some plants take a while to leaf out. Water frequently at first.
- A winter tree wrap is recommended to protect young trees from rodents and winter sun, put on in fall and remove in warm weather.